

Let's Get Real About Warranties



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MR MULTI-PLY® ROOF SYSTEM



SINGLE-PLY MEMBRANE



WATER BASED COATINGS



NEW METAL

MANUFACTURERS

Best in the Industry *Thermal-Tec*

Firestone, Duralast, Johns Manville, GAF, Versico, & more.

Firestone, Astec, Conklin, GAF, Versico, & more.

MBCI, Nucor, Butler Manufacturing, & more.

LENGTH OF WARRANTY

30 Year Renewable Warranty

2 to 40 Years on Materials
0-3 Years for Labor

2 to 40 Years on Materials
0-3 Years for Labor

15 - 25 Years on Materials
Labor Warranty sold separately.

COVERAGE

Full System No-Leak Guarantee
"Bumper-to-Bumper"

Primary Material Only. Flashings, Seams, Adhesives, Sealants, and Coatings **Not Included**.

The roofing material will still be there in some capacity.

Some parts are guaranteed leak free, some parts aren't. The devil is in the details.

PRORATED VS. NON-PRORATED

No Dollar Limit (NDL), Non-Prorated, meaning the warranty value does not diminish.

Prorated. Has a maximum value which diminishes over time. NDL Available at additional cost.

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LABOR AND MATERIALS

Both Covered for the Full Length of the Warranty by Thermal-Tec at No Additional Cost.

Materials Only. Labor performed and Warrantied by 3rd Party. Some Restrictions Apply.

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Materials Only. Labor performed by 3rd Party Affiliate and purchased at additional cost.

EXCLUSIONS: WHAT WON'T BE COVERED & WHAT VOIDS THE WARRANTY

Damage Directly Caused by:

- Very few beyond natural causes
- No wind uplift exclusions

Direct or Indirect Damage Caused by:

- 40 MPH Winds (*Standard T-Storm*)
- Vapor (*Unspecified, Humidity counts*)
- Bacteria (*Careful not to sneeze*)
- Animals (*Including birds*)

Wait, Indirect? What does that mean? It means if the source exists at all!

Direct or Indirect Damage Caused by:

- Mist (*Lawn Sprinklers*)
- Condensation (*Morning Dew*)
- Spores (*Pollen Spores, not just mold*)
- Foreign Objects (*Literally Anything*)
- Rooftop Traffic (*Even for Maintenance*)
- Plant & Animal Life (*"Or the Like"*)

Partially or Entirely Damaged by:

- Aggressive Interior Environment
- Transportation to your Facility
- Installation Errors (*Even Fasteners*)
- Coatings or Paints
- Being Attached to an Existing Roof
- Negative Air Pressure (*From HVAC*)

ROOF MAINTENANCE AND INSPECTIONS

Annually by Thermal-Tec

Do-it-yourself and follow their rules or lose the warranty.

Do-it-yourself and follow their rules or lose the warranty.

Hire their affiliate to do both annually or lose the warranty.

PROCESS OF FILING A CLAIM

Written Notice within 30 Days upon discovery of the problem.

Notify Warranter via select channels upon discovery of a problem. Time to report can be limited to as little as 24 hours.

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Notify Warranter by mail within 7 to 30 days of discovery or when you reasonably "should have" noticed it.